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512th Airlift Wing, Dover Air Force Base, Del.

Force Support Squadron earns two command awards

Capt. Marnee A.C. Losurdo
512th AW Public Affairs

December brought tidings of joy for the 512th Force Support Squadron here when the unit was informed it won two Air Force Reserve Command awards.

The 512th Military Personnel Flight received the Gerrit D. Foster, Jr. Outstanding MPF Program award and the 512th Air-

man & Family Readiness office was selected as the Outstanding Airman and Family Readiness Office for 2011.

The Gerrit D. Foster, Jr. award recognizes MPFs for their outstanding service and significant contributions to the Air Force. The MPF manages the wing's military personnel programs for more than 1,800 reservists. Some of these programs include educa-

tion and training, family care plans, promotions, identification cards and career impacting programs such as performance reports and developmental education.

"The MPF mission is important because it impacts readiness," said Maj. Cathy Anderson, 512th FSS commander. "If a member or their family doesn't have a current ID card, their Service Group Life Insurance form isn't up-to-date, or they don't have a current family care plan it impacts reservists' ability to deploy."

There were several accomplishments Anderson noted as reasons why the MPF was recognized by command.

"AFRC has a report card for all the MPFs on how well they maintain their programs," she said. "Our flight was rated number one out of 39 MPFs. Our education and training office has exceeded command's quota for Community College of the Air Force degrees for the past three years; and as of the close-out date of the award, half of our flight had earned an excellent on their fitness test.

"I'm thrilled for the flight," she added. "With so many personnel programs online now it can cause our customers some frustration. The MPF does a great job in meeting customer's expectations while overcoming some of these challenges."

Another 512th FSS unit that was recognized for the second year in a row for their excellence is the 512th A&FR.

The Reserve shop works with the 436th Airlift Wing, Dover's active-duty wing, to offer services to more than 6,000 families.

"It's an honor to be recognized for the work we do on a daily basis to assist our reservists and their families," said Laura Coseglia, 512th A&FR director.

Wing reservists face a high rate of deployment, and the 512th A&FR's mission is to foster personal readiness to make sure service members and their families are ready for a deployment, said Coseglia.

To read the full story, visit <http://www.512aw.afrc.af.mil/news/story.asp?id=123284779>.

Master Sgt. Laura Coseglia, 512th Airman and Family Readiness director, unpacks children's holiday gift items donated by Operation Homefront at the theater before the Dec. 3 commander's call. The 512th A&FR office was selected as the Air Force Reserve Command's Outstanding Airman and Family Readiness Office of the Year and the 512th Military Personnel Flight received the Gerrit D. Foster, Jr. Outstanding MPF program of the year. (U.S. Air Force photo by Staff Sgt. Andria J. Allmond)



Air Mobility Command passenger travel to be more predictable

Select passenger terminals across Air Mobility Command are establishing Facebook pages to provide passengers more predictability when it comes to space-available and required passengers.

The overall goal of the AMC Space-A Facebook program is to use social media to expand knowledge about Space-A travel, while providing a more predictable travel experience and making AMC the preferred travel choice for eligible personnel.

In order to help travelers plan accordingly, passenger terminals will post historical flight information on individual Facebook pages. Customers can expect to see the number of flights, destinations, number of seats available, number of seats filled and lowest Space-A category reached posted to the passenger terminal's page.

Travelers will also be able to see their local terminals tentative flight schedule 72-hours in advance. The same information available via the local terminal's answering machine will also be posted on the passenger terminal's Facebook page. This information will be

a screen shot of the terminal's display board, which will show date of departure, roll call/show time, number of seats available and destinations scheduled for the next 72 hours.

The new pages will also serve as a customer service tool. Anyone who posts a question on a terminal's Facebook page can expect a passenger service agent answer within 24 hours.

Interested travelers can find their local passenger terminal's page on Facebook by entering the base's name followed by "passenger terminal," for example "Andrew's passenger terminal." Each page will have a picture of the installation's passenger terminal as their profile picture to help followers "like" the correct page. It's important to remember that even with the launch of these new Facebook pages, all flights are subject to change without notice.

For a complete list of AMC Passenger Terminals who have a Facebook page, please visit the Space-A Website at www.amc.af.mil/amc-travel. (Courtesy AMC Public Affairs)